



2026 MINNESOTA STATE FAIR | VOLUNTEER QUICK REFERENCE

WELCOME • CONNECT • HAVE FUN

YOUR SHIFT: KEEP IT SIMPLE

Most visitors stop by to say hello, chat, ask a question, learn about AFSCME, or grab some swag. Activities are conversation starters and not required for giveaways.

- Easy openers: “Hello” “Are you a union member?” “Want to spin the wheel?”
- For members, offer a **Member Action Center magnet** as a useful take-home resource.
- Stock kiosk with t-shirts and assorted giveaways. **Extra stock is located in the AFSCME Storage Room. Stop by the AFL-CIO kiosk for the key to access the storage room.**
- An emcee may stop by to chat about our union. Feel free to use the **AFSCME Council 5 Quick Facts** guide for information.
- **Send selfies** of you with other volunteers, visitors, or VIPs! **Text them to Diana at 612-499-0572.**

END OF YOUR SHIFT

- Give incoming volunteers a quick update.
- Straighten the kiosk and stock supplies as needed.
- Then go enjoy the Fair!

KIOSK ACTIVITIES

GIVEAWAYS

- Invite visitors to choose some swag. Participation is not required.
- Giveaway items include pens, pencils, magnets, notepads, buttons, and t-shirts.

MEMBER QUESTIONS & RESOURCES

You do **not** have to know every answer. A great response is: “I’m not sure, but let’s see if we can find that information for you.”

- Common questions: local information, contracts, negotiations, workplace issues, joining AFSCME, AFSCME Advantage, PEOPLE, membership cards, retiree membership and union rights.
- Use the kiosk resource guide/QR information to point members in the right direction.
- If we don’t have the information, **direct members to the Member Action Center** and **offer a magnet** with the contact information.

SPIN THE WHEEL

- Categories: Union Made! • Labor Trivia • Who Does That? • Union Difference • Labor History • True or False? • Know Your Union • Wild Card!
- 5 cards per category – 3 with general questions and 2 marked for kids.
- **Everyone wins at union trivia!**

IN CASE OF EMERGENCIES

- **WEATHER** – Check the State Fair website for updates, late starts, or early closures.
- **MEDICAL** – Call 911. The AFL-CIO Pavilion is located on the corner of Dan Patch and Cooper Street (approx. two blocks from the Snelling main entrance).



BEFORE YOU HEAD TO THE FAIR

- Confirm your date and shift time. Bring your State Fair admission ticket and parking pass (if requested).
- **Plan** your Park & Ride/public transportation option OR **check the State Fair site** for parking updates.
- **Allow extra travel time (recommend at least 1 to 1.5 hours)**, especially on weekends and for afternoon shifts.
- **Allow an extra 15 minutes** from parked car or bus drop-off to AFL-CIO pavilion.
- Review the Fair map and locate the AFL-CIO Pavilion. Arrive a few minutes before your shift.

WHEN YOU ARRIVE

- Look for the AFSCME kiosk at the AFL-CIO Pavilion and introduce yourself to the other AFSCME volunteers.
- If your T-shirt is waiting at the Fair: ask at the AFL-CIO kiosk for the AFSCME storage-room key; find the **Volunteer T-Shirts/Swag tote**; initial and date the sign-out sheet; lock the room and return the key.
- Check in with the outgoing volunteers for any updates.

OPENING - 8AM SHIFT

- **Roll the kiosk from inside to outside the pavilion to a shady spot with a breeze. The best areas are close to the sidewalk and directly across from the DFL tent.**
- Align the wheel brake to the taped marking on the ground. Lock the wheel brake with your foot.
- Set out the chairs, giveaways and spin the wheel with game cards.



CLOSING - 5PM

- Stock the kiosk with supplies for the 8AM shift.
- Remove the counter swag and store inside the kiosk. Fold the chairs and place on the kiosk counter.
- Carefully release the wheel brakes with your foot and return the kiosk to the pavilion.

KIOSK BASICS

- Keep the kiosk welcoming, clean and tidy; restock supplies as needed.
- We have 3 AFSCME chairs for volunteers. Ask for help if you need anything.
- Know where extra swag and supplies are stored and return storage-room keys when finished.

AFTER THE FAIR: YOUR FEEDBACK HELPS

- Notice what visitors respond to, which activities work, popular swag, common questions, and ideas for next year.
- **Volunteer Debriefing: Tuesday, September 8 | 2–4 PM and 5–6 PM.** Drop in for 15–30 minutes **or email** your comments to communications@afscmemn.org.

CONTACT INFORMATION

Diana Holmes | Communications Coordinator | **612-499-0572**

Max Hall | External Relations & Planning Director | **612-247-3725**

Member Action Center (MAC) | **651-450-4990**



